

OFFICE OF THE ACCOUNTANTS GENERAL (G&SSA) and (E&RSA), KERALA,
THIRUVANANTHAPURAM.

No. PAG/Welf/Grievance Redressal Cell/14-15/

Dated:- 23.06.2014

NOTICE

In pursuance to Headquarters Office letter No. 353/Welfare/01-2004 dated 23-09-2010, a **Grievance Redressal Cell** has been formed for addressing all concerns of pensioners (including family pensioners) of IA&AD who have retired from this office. DAG (Admn) is the “Nodal Officer” at Thiruvananthapuram. At Kochi, Dy. Director/CS/CX-II and at Thrissur, DAG (Inspection Civil) are the Nodal Officers. For pensioners who have settled in a city different from where they retired, the Group Officer in charge of Administration in the nearest office of Prl. AG / AG (Civil Audit) at the nearest station would be the nodal officer. The Cell in Thiruvananthapuram is headed by Welfare Officer, supported by Sr. AO/Entitlement.

The Cell will act as a “Single Window” to assist in all concerns of a departmental pensioner. All requests of the “Pensioners (including family pensioners)” for any assistance should be forwarded to the Grievance Redressal Cell.


23/6/14

(V. THANGAVEL)
Welfare Officer.